

TERMS & CONDITIONS

1) DEFINITIONS

- a) The Car Rental Company - the car rental company is Benzini Campers / VLADIMIR KURAJDA
- b) The Renter - the person stated on the front page of the Agreement, who received the Vehicle for use from the Car Rental Company
- c) The Vehicle - Any car, camper, rented out by the the Car Rental Company
- d) The Agreement – the rental agreement concluded between the Car Rental Company and the Renter, which consists of the present Terms and Conditions

2) CONDITIONS OF USE OF THE VEHICLE

- a) Only the Renter and/or other persons who were included in the Agreement by the Car Rental Company as additional drivers are allowed to drive the vehicle
- b) The driver must be 19 years of age or more on the day of signing the rental contract
- c) The driver must show an unrestricted driving license which allows him to operate the vehicle
- d) Driving the vehicle is prohibited for the person (including the Renter):
 - who does not comply with the requirements established by the Car Rental Company
 - who is under influence of alcoholic, narcotic or other substances, which impede consciousness and delay reaction
 - who holds a learner's permit or a probationary license
- e) All insurance cover will be terminated if any of the above terms are breached
- f) The Renter is responsible for prudent use and careful driving of the Vehicle, and he or she undertakes to use the Vehicle only according to its designated purposes. The Car Rental Company reserves the right to return the Vehicle into its direct possession at any time, if the Renter does not perform the Terms and Conditions of the Agreement, without a refund.
- g) If the Renter wants to travel outside Norway, this has to be agreed by The Car Rental Company, due to insurance and road assistance
- h) The Car Rental Company is not responsible for the disappearance or damage to property that The Renter or any other party leaves in the vehicle
- i) At the time of hiring the vehicle, the Renter is responsible for compliance with all traffic and legal regulations for which the Renter is fully liable for the entire length of the rental of the vehicle.
- j) It is forbidden to use the Vehicle:
 - for transport of more people than permitted in the registration certificate or technical specification of the vehicle

- for driving in off-road conditions or on roads that are not designated for the vehicle
- on unsealed (dirt or gravel) roads, or beaches. Travel on these roads voids all damage protection cover. The Renter will be liable for all damage caused by traveling on unsealed (dirt or gravel) roads.
- The Car Rental Company does not provide any road assistance or repairs when the vehicle is on an unsealed road, this is the Renter responsibility entirely to arrange their own assistance
- Inside the Vehicle is strictly non-smoking. A fine of 2000 NOK will be charged upon breaching this prohibition.

3) TRANSFER AND RETURN OF THE VEHICLE

- a) The Car Rental Company transfer the vehicle to the Renter in an operating condition together with documents required for driving
- b) The Renter undertake to return the vehicle to the Car Rental Company in the place, on the date and at the clock time stated in the Agreement
- c) The vehicle will be delivered in a clean condition to the Renter, who agrees to forfeit a cleaning fee of 600 NOK should the vehicle not be returned to the Car Rental Company in the same clean condition.
- d) The Vehicle is agreed to be returned with a full fuel tank to the Car Rental Company. Should this condition be not met, the Car Rental Company is authorized to charge the Renter for refuelling the Vehicle.
- e) The Renter will be responsible for the cost of replacing keys which are lost or broken, or for the retrieval of keys locked in a vehicle.
- f) Check-in time is the time from which the vehicle can be picked up. Check-out time is the latest time the vehicle has to be returned. Other times are possible upon previous agreement with the rental company.
- g) Failure to deliver the vehicle on agreed check out time, would result in extra charge.
- h) If weather conditions, darkness, place and/or time of return of the Vehicle do not allow the Car Rental Company to discover loss of parts of the Vehicle, and/or damage caused to the Vehicle and/or to its parts during the period of rent, or if it is harder to make such discovery due to dirty condition of the Vehicle, location of the damage and/or initial location of the missing parts, the Car Rental Company has the right to demand from the Renter reimbursement of the damage also if such damage is discovered only after acceptance of return the Vehicle. The Car Rental Company has the right to demand reimbursement of only such damage which was discovered not later than within 72 hours after acceptance of the Vehicle, under condition that during that time the Vehicle was not already rented to another person.

4) INSURANCE

- a) All vehicles of the Car Rental Company have Compulsory Third Party insurance cover. CDW (Collision damage waiver) is mandatory in Norway and covers damage to the driver, passengers, other people's vehicles and other people's property. It does not provide cover for any damage to the vehicle.

- b) The self risk fee for every customer is 6000 NOK and will be taken from the deposit or claimed from the customer before the rental period ends. The Car Rental Company reserves the rights to claim the self risk fee in every situation the insurance is being activated, the cost will be 6000 NOK for the customer due to the extra cost for the Car Rental Company.
- c) In other instances, reference is made to the general conditions for CDW and SCDW insurance.

5) PAYMENT

- a) The vehicle rent must be paid by credit card. The full amount will be charged to your credit card at the time of booking. All prices are in NOK.
- b) When picking up your camper, you will have to pay a deposit. The deposit has to cover your self risk fee. The deposit will be charged from your account and will be refunded within 10 days after camper return. You can also pay by cash.
- c) Additional costs to your rental are all expected and unexpected costs and charges during the rental period including damages, repairs, road tolls, parking tickets or speeding tickets.
- d) ROAD TOLLS - All our campers are equipped with AUTO PASS electronic devices, so you can have a worry free travel. With these, you only pay for what you use. At the end of your trip, total cost + 5% fee would be deducted from your deposit. Another option is to buy our Toll road package of 500 NOK where everything is included. These are worth it if you're renting a car for more than 5 days.

6) CANCELLATION

- a) A cancellation has to be send by email to rental@benznicampers.com
- b) The amount of the cancellation fee depends on the date of cancellation
 - If the booking is cancelled 50 days or more before the start of the rental period, full amount will be refunded
 - If the booking is cancelled within 24 days before the start of the rental period, 50% of the cost of booking will be refunded
 - If the booking is cancelled within 14 days before the start of the rental period, 25% of the total cost of booking will be refunded
 - If the booking is cancelled less than 14 days before the start or the rental period, there will be no refund
- c) The Car Rental Company can cancel any reservation/booking in case of overbooking or any other reason. In this case, the full amount will be refunded without any additional costs or fees.

7) DAMAGE, ACCIDENTS, THEFT AND VANDALISM

- a) The Renter undertakes to immediately inform the Car Rental Company via telephone of any traffic accident, accident, theft, damage to the Vehicle and/or its parts, and/or of any other incident that happened to the Vehicle
- b) The Renter undertakes to record the names, telephone number and addresses of participants in the incident and witnesses of the incident

- c) The Renter undertakes to cooperate with the Car Rental Company, its insurers and law enforcement authorities in the course of investigation and resolution of legal issues arising from a traffic accident, theft and/or act of vandalism.
- d) In the event of failure or malfunction of the main parts of the Vehicle and its parts, the Renter will immediately contact the Car Rental Company and will follow its instructions. The Car Rental Company shall take all necessary steps to remedy these defects.

8) PROCESSING OF PERSONAL DATA

- a) By signing of the Agreement the Renter allows the Car Hire Company to use his or her personal data, and to store and process the data arising from the Agreement according to the needs of the Car Hire Company, which include statistical analysis, solvency checks and protection of property of the Car Hire Company.
- b) By signing this Agreement, the Renter confirms that he/she read and accepted the Car Rental Company terms and conditions.
- c) Confirmation, by checking the box on Benzini Campers website, when making a reservation, is also considered consent.